



SUPERIOR

1300 GARFIELD AVE. - SUPERIOR, WI
PHONE: (800) 826-7160
FAX: (800) 317-6457
MILLWORKSUP@MANIONSWHOLESAL.COM

ST. CLOUD

7705 305TH ST. - ST. CLOUD, MN
PHONE: (800) 626-4661
FAX: (888) 600-9511
MILLWORK@MANIONSWHOLESAL.COM

Terms and Conditions

Prices, Terms, and Discounts:

Prices are subject to change without notice. Prices in effect at the time of shipment are the effective selling price. Standard Terms are ¾% cash discount if paid by the 10th of the following month, Net 11th. No discounts are allowed on sales tax, freight, or if the account is past due. Other terms and discounts may prevail at Manion's discretion. Manion's reserves the right to change the discount terms, particularly on direct shipments where factory terms may apply. A 1 ½% service charge will automatically apply to all invoices not paid within our standard terms. Possession of a Manion's catalog, or access to our webstore or configurator does not necessarily constitute permission or an obligation to sell.

Shipping:

Our door packages are shipped in door racks. These door racks are charged out and credit is given upon their return. These door racks are PROPERTY of Manion's Wholesale and NOT available for purchase at that price. No RMA is needed to return a Door rack. Cull doors are billed out and credit is given upon their return as well. These charges are subject to change.

Molding orders when placed by random length the industry standard is to ship up to a 10% overage. This over shipment may not appear on your acknowledgement but would appear on your invoice.

Cancelation or Changes to Orders:

Any order that has started production, special orders that are placed with our manufacturers, and or any machined or prefinished order cannot be cancelled. **PLEASE READ YOUR ACKNOWLEDGMENTS.** It's for everyone's benefit.

Shortage, Damage and Pricing Claims:

By signing the Bill of Materials (BOM) you "the buyer" is acknowledging that all the materials were received in good condition. Damaged material, shortages, and/or shipping errors must be noted on the BOM. Inspect the door, this will require removing wrap and packaging. All claims for shortages and damage must be made within 10 days of the date of delivery. Any pricing claim must be made within 30 days after which the invoice will be deemed correct.



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Will call shipments are the responsibility of the customer to inspect the material before leaving. Manion's is not responsible for material after that point.

Prefinishing:

Doors that are prefinished are subject to the prefinisher/paint warranty. Peeling, scratching, blistering, and fading are natural occurrences due to weather and not covered under any warranty. As well as dark colors with high sun impact, and excessive heat from storm door installs.

Doors finished offsite should follow our Care and Finishing Guidelines. Failure to do so may void any warranty.

Lead Times/Shipping Errors:

Manion's goal is to provide you with the closest ETA as possible. These ETAs are estimates and that date can and will vary depending on the circumstances at the moment. No back charges will be accepted by Manion's for late or short shipments.

Return of Merchandise:

All millwork merchandise returned must have a prior inspection, approval and be accompanied by a packing list or an invoice. All returns must be in resaleable condition.

All returns 45 days from invoice date or less are subject to a 25% restock charge.

After 45 days NO returns are allowed in our millwork department.

Any assembled items, prehung doors, machined slabs, cut down slabs, any prefinished items, primed, and anything noted as a NON-RETURNABLE ITEM cannot be returned. No special orders cannot be returned. Drivers will not pick up returns without an RMA from our office. All returns are subject to an in-house inspection once the material gets back to Manion's. We do not make special trips to pick up returns and we try to pick up on your next delivery if possible.



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Labor Charges:

All labor charges for the replacement, prefinishing, transportation, handling, etc. are NOT covered by the manufacturer warranties. Any submission of back charges for replacement of defective parts and or product will not be allowed. Any charges that are submitted for inconveniences created by parts and or product failure will not be considered.

Liability:

Manion's shall not be liable for injury, loss, or damage arising out of the usage or inability to use the product. Before use, the buyer shall determine the suitability of the product for his or her intended use. The buyer assumes all risks and liability whatsoever in connection therewith. No claims will be allowed by Manion's to the original purchaser or anyone else for the cost of labor extended, or for any separate, special, indirect, or consequential damages.

Manion's Wholesale Building Supplies maximum liability is the purchase price of the product. Finish, installation, and maintenance costs are not covered by any warranty.

Stop-Over Charge: \$35.00 twice per week (subject to change)

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